These instructions are intended for professional garage door installers. All references are taken from inside looking out.

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1.0 before you start

1.1 installation safety warnings

This B&D Roll-A-Door is designed and tested to provide security, attractive appearance and smooth, low effort operation provided it is installed and operated in strict accordance with the following safety warnings. Failure to comply with the following instructions may result in death, serious personal injury or property damage.

NOTE: No guarantee will be given or responsibility accepted by the manufacturers if the door is not installed as instructed.

**WARNING!**
Crush injury from unsecured door

- Place a 2 metre exclusion zone around area under the garage opening while installing door. If sufficient area is not available DO NOT install door.
- Do not move under a door while it is on the door support (or lifting device).
- Follow the installation instructions.
- Fit door support (or lifting device) snugly under door before lifting.
- Ensure door support (or lifting device) is on flat ground.
- Ensure the door is immediately fastened to the bracket with the "U" Bolt.
- Ensure no-one walks under a door sitting on brackets.

**Tension Springs**
- Ensure door is correctly secured at all times when making adjustments.
- Ensure the correct length pipe wrench is utilised.
- Ensure that pipe wrench is fitted correctly to the axle and if it is gripped onto the axle do not underestimate the tension in the spring when undoing the clamps.
- Ensure correct bolts are tightened or loosened to ensure there is no release or controlled release of energy from the spring through the pipe wrench.
- Keep head clear of the pipe wrench at all times.

**ELECTROCUTION!**
- Check risk assessment for any highlighted electrical power concerns.
- Ensure power source is isolated prior to commencement of job.
- Turn off electricity to site when necessary.
- Wear rubber soled footwear.

**LACERATION:**
- Wear appropriate PPE (Dyneema cut off gloves) and keep hands well clear of pinch points.
- Follow instructions explicitly, particularly for the installation of some parts of the doors, as the unrolled cut out edges presents a very sharp edge.

**CAUTION:**
Muscular strain
- Practice correct lifting techniques when required to lift the door.
- Use mechanical aids such as lifting devices, forklift and cranes where possible.
- Avoid twisting.
- Use correct technique of knotted rope installation aids.

Fall from ladder
- Ensure ladder is the correct type for job.
- Ensure ladder is on flat firm ground that will take the weight without the legs sinking.
- Ensure user has 3 points of contact while on ladder.

Hand Tools
- Wear appropriate PPE and utilise operators manual of all tools.
- Use appropriate noise/hearing protection in the form of ear plugs or ear muffs.
- Ensure appropriate fire protection available and housekeeping to ensure that flammable liquids or materials are removed from the area of work.

Entanglement
- Keep hands and loose clothing clear of moving door and guides at all times.

**TWO PERSON LIFT:**
- When a mechanical aid is not used this product requires a two person lift to raise onto the brackets. Use proper techniques and equipment to lift the door from the trailer and up onto brackets.
1.2 substrate fastener recommendations

**WARNING!** Coach bolts/screws supplied are NOT suitable for windrated doors. Refer to DTCM drawings.

**WARNING!** The installer must select and use fasteners appropriate to the material into which they are being fixed.

**Important notes**

a) For installation to materials not covered in the chart, the installer should seek expert advice from a qualified builder.

b) Minimum length of fastener does not exclude use of longer lengths. Decision must be made by fitter to ensure adequate strength.

c) Recommendations for old materials or materials not in good condition are not included. If in doubt about the strength of the material seek specialist advice.

d) Fasteners for brackets in masonry should be at least 5/16” x 2.5” long or metric equivalent.

<table>
<thead>
<tr>
<th>Material</th>
<th>Fastener type(s)</th>
<th>Diameter or type</th>
<th>Length of fastener (see note)</th>
<th>BKT</th>
<th>GUIDE</th>
</tr>
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<tr>
<td>New Solid Brick</td>
<td>Coach Bolts (Hex Lag Screw) - combined with wall plugs</td>
<td>5/16” x</td>
<td>1½”</td>
<td></td>
<td>•</td>
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<tr>
<td></td>
<td>Macplugs (wall plugs) to suit above</td>
<td>3/8” x</td>
<td>2”</td>
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<td></td>
<td>HLC Sleeve Anchors (Dyna Bolts)</td>
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<td>55mm</td>
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<td>New Hollow Brick</td>
<td>HRD-VGK or HGK-VGS (Hex Head) Frame Anchors</td>
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<td>60mm</td>
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</tr>
<tr>
<td></td>
<td>Macplugs (wall plugs) to suit above</td>
<td>3/8” x</td>
<td>2”</td>
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</tr>
<tr>
<td></td>
<td>HLC Sleeve Anchors (Dyna Bolts)</td>
<td>12mm x</td>
<td>55mm</td>
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<tr>
<td>Steel Framing e.g. BHP Framing (with rear access)</td>
<td>Hex Head Bolt Zinc Plated, Hexagon Nuts Zinc Plated, Washers Zinc Plated</td>
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<td>•</td>
</tr>
<tr>
<td></td>
<td></td>
<td>3/8” x</td>
<td>1”</td>
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<td>•</td>
</tr>
<tr>
<td></td>
<td></td>
<td>10mm x</td>
<td>25mm</td>
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<td></td>
<td></td>
<td>12mm x</td>
<td>25mm</td>
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<td>Light Steel Framing e.g. BHP House Framing (no rear access)</td>
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<td>Hex Head Tek</td>
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<td></td>
<td>6-10 x</td>
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<tr>
<td></td>
<td>Hex Head Tek</td>
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<td>2”</td>
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<td></td>
<td></td>
<td>14-10 x</td>
<td>50mm</td>
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</table>

**BRICK CONSTRUCTION**

- Masonry anchors (minimum bolt size 10mm 3/8“)
- Left hand bracket
- Long bolts
- Steel plate

**MASONRY BLOCK CONSTRUCTION**

- Right hand bracket

**STEEL CONSTRUCTION**

- Right hand bracket
- Bolt guides to steel work
- Weld

**SECURE GUIDE**

- Coach screws into masonry plugs

**WARNING!** Masonry blockwork should be properly filled and reinforced if brackets are to be mounted directly to blockwork with masonry anchors. Where the blockwork is not solidly filled but structurally sound, long bolts should be passed through the blockwork using suitable steel plates under bolt heads. Special consideration should be given to brick type and construction of wall, to ensure satisfactory fixing e.g. welding detail if fixed to steel.

Fig: 2.1.1
1.3 preparation

DO NOT CUT THE PACKAGING THAT HOLDS THE DOOR IN A ROLL

At a later stage during the installation you will be told just when to cut the packaging. Remove brackets, guides and bag of small parts from each end of the door roll. Because B&D Roll-A-Doors® overlap the opening on each side, the door and opening widths should be measured to determine the amount of door overlap to enable correct positioning of the brackets.

1.4 before installation

1.4.1 requirements

**mounting** - The door is designed to be mounted behind the opening.

**obstructions** - Ensure that the surface where the door will be fitted is flush and smooth, and the area behind the opening is free from any protrusions.

**structural suitability** - Ensure the opening is strong enough to support the door. If unsure, consult a builder.

**level and plumb** - The door must be installed in an absolutely level position, if opening is not level and square, appearance and/or sideroom requirements will be affected. The floor should be level or recessed across the opening to avoid gaps.

1.4.2 measurements

**opening width** - As the standard door overlaps each side by 50mm or more, the door should be 100mm wider than the opening. A wider door can be fitted as long as additional sideroom and fixing is available. *(Fig 1.4.1)*

**opening height** - The door opening height (or drive through clearance) indicates the distance between the ground and rubber seal at the bottom of the door, with door fully open.

**headroom** - A minimum headroom is required for all doors. Refer to *Fig 1.4.2 - 1.4.5* for measurements. If the door is installed lower into the opening than shown in *Fig 1.4.2*, additional loss of door opening height will result.

**backroom** - A minimum of 460mm of backroom is required for R2L doors up to 2400mm. For other doors, refer to *Fig 1.4.2 - 1.4.5* for measurements.
### 1.4.2 measurements continued...

<table>
<thead>
<tr>
<th>Installation</th>
<th>Height (mm)</th>
<th>Width (mm)</th>
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<th>B</th>
<th>C</th>
<th>D</th>
<th>E</th>
<th>F</th>
<th>G</th>
<th>H</th>
<th>Operation</th>
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<td>up to 5500</td>
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<td>135</td>
<td>135</td>
<td>530</td>
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<td>290</td>
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<td></td>
<td></td>
<td></td>
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<td>135*</td>
<td>135*</td>
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<td>up to 5500</td>
<td>137</td>
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<td>90</td>
<td>470</td>
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<td>290*</td>
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</tr>
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</table>

*A1 & A2 are the minimum measurements for with and without an opener. If an opener is installed there is no H measurement required.

R2F has a maximum width of 5100mm.

*R2L Only, above 2400mm only available in WA.
1.5 parts checklist

![Diagram of Roll-A-Door](image)

**Fig: 1.5.1**

<table>
<thead>
<tr>
<th>SERIES 2 ROLL-A-DOOR</th>
<th>R2F &amp; R2I</th>
<th>R2L &amp; R2W</th>
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<td>ITEM</td>
<td>DESCRIPTION</td>
<td>QTY</td>
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<td>A</td>
<td>ROLLED PLASTIC WRAPPED DOOR</td>
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<tr>
<td>B</td>
<td>BRACKETS, LEFT AND RIGHT HANDED</td>
<td>2</td>
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<tr>
<td>C</td>
<td>DOORS GUIDES LEFT AND RIGHT HANDED</td>
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<td>D</td>
<td>STEEL LOCKING BARS</td>
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<tr>
<td>E</td>
<td>BOTTOM RAIL STOPS AND SCREWS</td>
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<td>F</td>
<td>FACEPLATE AND LOCK ASSEMBLY</td>
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<td>G</td>
<td>MUSHROOM HEAD SCREWS FOR LOCKING BAR</td>
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<td>H</td>
<td>LOCKING BAR COVERS</td>
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<tr>
<td>I</td>
<td>LOCKING BAR RETAINER</td>
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</tr>
<tr>
<td>K</td>
<td>AXLE / BRACKET SADDLES</td>
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<td>L</td>
<td>NUTS FOR &quot;U&quot; BOLTS</td>
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<td>SMALL WASHERS (DOOR SIZE DEPENDENT)</td>
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<td>N</td>
<td>LARGE WASHERS</td>
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</tbody>
</table>

1.6 initial calculations

- **a)** Measure the opening width of garage.
- **b)** Measure the door curtain width.
- **c)** Calculate overlap for each side: \( \text{door width} - \text{opening width} + 2 = \text{overlap} \)
- **d)** Mark the line for the edge of door curtain (overlap) on each side of the opening.

- **tip**
  - Standard Series 2 doors = 50mm (minimum) overlap each side
2.0 installation

2.1 install first bracket

<table>
<thead>
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<th></th>
<th>height (mm)</th>
<th>width (mm)</th>
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<th>A2</th>
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<th>C</th>
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<td>up to 5500</td>
<td>220</td>
<td>135</td>
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<td>530</td>
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<td><strong>Restricted</strong></td>
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* A1 & A2 are the minimum measurements, with or without an opener.
* R2F has a maximum width of 5100mm.
* R2L Only, above 2400mm only available in WA

**Fig: 2.1.1**

a) Use above diagrams **Fig: 2.1.1** and **Fig: 2.1.2** for head and sideroom clearances.
b) Mark three hole positions using slots of the bracket ③
c) Drill holes, then attach bracket using six 10mm (3/8”) bolt size masonry anchors; (dynabolts or similar).

2.2 install second bracket

a) Using a water level mark the position for the second bracket (**Fig: 2.2.1**)
b) Re-check levels then drill and fix as with first bracket.

⚠️ **CAUTION:** The brackets must be perfectly level for the door to operate.

**Fig: 2.2.1**
2.3 place door on brackets

TWO PERSON LIFT: this product requires a two person lift to raise onto the brackets. Use proper techniques and equipment to lift the door from the trailer and up onto brackets.

CAUTION: DO NOT CUT THE PLASTIC WRAP OR PACKAGING YET

a) Check the axle length and cut if sideroom is limited. Before cutting, make sure the floating axle is free and centred (Fig 2.3.1). Centre will be found by rotating the axle a quarter turn in either direction then releasing. With centre found, make a clear mark on the axle against the hub for later reference.

b) With the door the correct way round (the curtain rolls down the rear of the opening) carefully lift door onto the brackets using block and tackles attached to the door axles, or other suitable lifting equipment – to avoid curtain damage.

c) Loosely fit "U" bolt J and/or saddle K, or double saddle and position the door so that it overlaps the opening evenly both sides so that the axle is positioned on the bracket arm slots as far forward as possible (Fig 2.3.2) Fitting the saddles eliminates the door falling from the brackets.

d) Centre the door with the opening, while ensuring the floating axle is also centred with the door.

Do this by lining up previous marks with the hub, then lift both the axle and the door together until it is centred with the opening. Rotate both the door and the axle so that the bottom rail is level with the arm of the bracket.

e) Now tighten the "U" bolts saddle K, or double saddle (door size dependent), using washers under nuts M, to a torque of 40 newton metres or 30 ft.lb.

doors up to 3000mm* high
* R2L only available in WA above 2400mm

doors up to 5100mm* high
* R2L only available in WA up to 3300mm

WARNING! Axle must be securely clamped otherwise door will lose spring tension.
2.4 install guides

2.4.1 positioning guides

WARNING! Do not grease the guides. Grease will damage the Nylofelt® running strips and make doors heavier to operate.

Fig: 2.4.1

- a) Check that curtain overlaps equally on both sides.
- b) Check that guides are the correct length (marked G - normal or restricted), that is, starts level with the brackets. (Fig 2.4.1) if guides need to be shortened cut from bottom of guide.
- c) Now position one guide over the edge of the door curtain. Mark and drill the top fixed guide clip and secure using a 10mm (5/16”) coach screw and washer, allowing 3-4mm clearance between the door and the inside of the guide.
- d) Ensuring guide is plumb, using spirit level (Fig 2.4.2), then drill and fix remaining clips and head stop.

NOTE: Welding of guides to steelwork is usually not recommended

- e) With the top of the 2nd guide level with the first, repeat (c) and (d).

The shape of lead-in is critical for successful door operation and trouble free performance. The shape of lead-in needs to be formed by the installer, refer to (fig 2.4.3).

2.4.2 creating proper guide lead-in

- a) With multigrips, bend top 5mm of lead-in approximately 45° to prevent Nylofelt® catching on lead-in.
- b) Bend lead-in from door stop to top of lead-in (along press cut), to finish 15mm from its original position.
- c) Check top of guide lead-in to ensure that the door does not make contact when rotated. Damage to Nylofelt® could result.

Installer may need to increase the 15mm dimension for larger door heights to ensure the smooth operation of the door.

<table>
<thead>
<tr>
<th></th>
<th>height (mm)</th>
<th>width (mm)</th>
<th>G</th>
</tr>
</thead>
<tbody>
<tr>
<td>Recommended</td>
<td>up to 2400</td>
<td>up to 5500</td>
<td>0</td>
</tr>
<tr>
<td></td>
<td>2401-3300</td>
<td>up to 5500</td>
<td>0</td>
</tr>
<tr>
<td></td>
<td>3301-4200</td>
<td>up to 5500</td>
<td>0</td>
</tr>
<tr>
<td></td>
<td>4201-5100</td>
<td>up to 5500</td>
<td>0</td>
</tr>
</tbody>
</table>

| Restricted     | up to 2400  | up to 5500 | 60 |
|                | 2401-3300   | up to 5500 | 40 |
|                | 3301-4200   | up to 5500 | 20 |
|                | 4201-5100   | up to 5500 | 0 |

CAUTION: Restricted headroom installation is not recommended for automated doors unless the door is installed lower into the opening.

NOTE: This will reduce the drive through height.

R2F has a maximum width of 5100mm.

*R2L Only, above 2400mm only available in WA

WARNING! Do not grease the guides. Grease will damage the Nylofelt® running strips and make doors heavier to operate.

Fig: 2.4.2

Fig: 2.4.3

Tip: Installer may need to increase the 15mm dimension for larger door heights to ensure the smooth operation of the door.
2.5 tension the springs

**WARNING!** Once the packaging containing the door roll is cut, the door will have a strong tendency to rise and revolve. If uncontrolled, the rapidly unrolling door could cause damage or injury.

a) Ensure that the bottom rail is at the 9 o'clock position as shown in Step 2.4.

b) Ensure both ‘U’ bolts are tightened, then -

1. Rotate the door approximately 2 complete turns in a forward direction to apply tension. Do not let go as the springs are now tensioned. See arrow in Fig 2.5.1.

2. Hold the door firmly, NOW cut the plastic wrap along the bottom rail (taking care not to damage door surface).

c) Pull the curtain down slowly into the guides below the head stop.

d) Fit bottom rail stops E using self locking nuts provided. Allow the door to rise and rest against head stops.

e) Test the door operation by moving it up and down. The curtain must feed in smoothly without bumping - adjust lead in as required Step 2.4.2.

![Fig: 2.5.1](image)

---

2.6 locking

2.6.1 centre locking bar doors with openers (R2W & R2L)

**LACERATION:** Wear appropriate gloves as some edges of the door are very sharp.

If the door is going to be fitted with an opener, the locking bars, retainers and locking bar covers do not need to be installed. Proceed as per below then move to section 2.7.

a) Fit faceplate F to outside of door where the hook will latch onto curtain edge, then slide faceplate as far to the right as possible. Use adhesive tape on outside to hold in position (Fig 2.6.1).

b) Attach the lock assembly F to the faceplate F from the inside, using the mounting screws G and washers. Do not over tighten the screws (Fig 2.6.2).

c) Ensure a clean and dry guide surface. Wipe guide with clean rag.

[Fig: 2.6.1] [Fig: 2.6.2]
2.6.2 centre locking bar (R2W & R2L)

NOTE: Refer to appendix for additional lock options available.

⚠️ LACERATION: Wear appropriate gloves as some edges of the door are very sharp.

a) Raise the curtain until the lock corrugation is visible above the door guides.

b) Install locking bar retainer I in line with lock corrugation by pushing retainer towards door edge, sliding the legs under the Nylofelt® and hooking them over the curtain edge. Ensure lock bar retainers sit squarely on door curtain (Fig 2.6.3).

Tip: It is easier to hook legs one at a time.

c) Fit faceplate F to outside of door where the hook will latch onto curtain edge, then slide faceplate as far to the right as possible. Use adhesive tape on outside to hold in position (Fig 2.6.4).

d) Attach the lock body F to the faceplate from the inside, using the mounting screws and washers. Do not over tighten the screws (Fig 2.6.5).

e) With the door in the closed position slide the end of the locking bars through the locking bar retainers, and while holding the bars level mark the side of the guides.

f) Drill and file out a rectangular slot no longer than 25mm and no wider than 10mm. Ensure top of slot remains in line with top of locking bar (Fig 2.6.6).

g) Slide bars D through the guide slot, then back onto lock arms. Screw on securely using the counter sunk screws. Ensure that locking bars do not protrude more than 20mm beyond guide when engaged in locked position. It may be necessary to adjust the length of the bars.

h) Ensure a clean and dry guide surface. Wipe guide with clean rag.

i) Peel off lining from lock bar cover H and position over hole. Check that the movement of the locking bar is free.

⚠️ WARNING! Locking bar covers must be installed to prevent possible finger entrapment.
2.7 troubleshooting

<table>
<thead>
<tr>
<th>Symptom</th>
<th>Possible cause</th>
<th>Remedy</th>
</tr>
</thead>
</table>
| Door is hard to operate in ANY DIRECTION | Door jamming in the guides     | Check:  
a) the guide clearances  
b) the guides are plumb  
c) that the guide surfaces are clean and free from oil  
d) that the locking bars are the correct length  
e) that the weatherseal is correct length  |
| The door is hard to operate in ONE DIRECTION | The spring tension requires adjustment | a) If the door is hard to lift, but tends to drop, refer to step 2.9 to increase the spring tension  
b) If the door is hard to close, but tends to rise, refer to step 2.9 to decrease the spring tension |
| If the door rolls up crooked            | Brackets are not level          | Make sure brackets are level, refer to step 2.2.                        |
|                                       | Guides are not plumb             | Make sure the guides are plumb, refer to step 2.4.                     |
|                                       | Axle is not centred              | Centralise the axle, refer to step 2.8.                                |

2.8 centralise the axle when door is mounted

**WARNING!** Ensure that pipe wrench is fitted correctly to the axle and if it is gripped onto the axle do not underestimate the tension in the spring when undoing the clamps.

**CAUTION:** THIS ADJUSTMENT REQUIRES 2 PERSONS TO COMPLETE.

If the door rolls up crooked with the **RIGHT HAND SIDE** higher than the left proceed as follows:

a) Roll the door up as high as possible and tie two ropes around the door roll approximately 300mm from each end, as a safety precaution.

b) With a person at each end of the door, hold the axle firmly with a large pipe wrench (Stillson) at least 450mm long.

c) Loosen the "U" bolt nuts at both ends and **KEEP A FIRM GRIP ON WRENCH.**

d) Move the axle to the **RIGHT** between 20 - 40mm.

e) Re-tighten "U" bolts before releasing pipe wrench.

f) Test and repeat if further adjustment is needed.

g) If the door is stiff to work or rattles over lead-in on top of guide, then refer to Step 2.4.

If the door rolls up crooked with the **LEFT HAND SIDE** higher than the left proceed as follows:

a) Roll the door up as high as possible and tie two ropes around the door roll approximately 300mm from each end, as a safety precaution.

b) With a person at each end of the door, hold the axle firmly with a large pipe wrench (Stillson) at least 450mm long.

c) Loosen the "U" bolt nuts at both ends and **KEEP A FIRM GRIP ON WRENCH.**

d) Move the axle to the **LEFT** between 20 - 40mm.

e) Re-tighten "U" bolts before releasing pipe wrench.

f) Test and repeat if further adjustment is needed.

g) If the door is stiff to work or rattles over lead-in on top of guide, then refer to Step 2.4.
2.9 adjusting spring tension

2.9.1 hand operated and direct drive doors only

**WARNING!** Ensure that pipe wrench is fitted correctly to the axle and if it is gripped onto the axle do not underestimate the tension in the spring when undoing the clamps.

**CAUTION:** THIS ADJUSTMENT REQUIRES 2 PERSONS TO COMPLETE.

- a) With the door rolled up tie two ropes around the door roll approximately 300mm from each end, as a safety precaution.
- b) With a person at each end of the door, hold the axle firmly with a large pipe wrench (Stillson) at least 450mm long.
- c) Loosen the “U” bolt nuts at both ends and **KEEP A FIRM GRIP ON WRENCH**.
- d) Rotate the axle in the required direction (Fig 2.9.1).
- e) Re-tighten the “U” bolts to a tension of 40 Newton metres or 30 ft.lbs **BEFORE** releasing pipe wrench.
- f) Test and repeat if further adjustment is necessary.

2.9.2 doors with planetary geared chain wheels only

**WARNING!** As a safety precaution to protect both the door and the installer, lock a section of the chain in the chain clip at all times so that the chain is restricted to short movements.

**CAUTION:** The correct adjustment will only be found by trial and error, adjustments should be restricted to approximately one revolution of the chain wheel.

If the door tension needs adjusting and the door is fitted with Planetary Gearing then follow the steps below:

- a) Ensure that the door is in the OPEN position.
- b) With the door rolled up tie a rope around the centre of the door roll and use vice grips to clamp the guides just under the bottom rail of the door to prevent the door from closing suddenly during the re-tensioning process, as a safety precaution.
- c) Secure both chains in the chain clip (Fig 2.9.2).
- d) Carefully loosen the “U” bolt nuts at both ends.
- e) Adjusting tension -
  1. To increase spring tension, carefully pull down on the rear chain, whilst chain is in the chain clip.
  2. To reduce spring tension, hold the rear chain firmly, carefully release chain from the chain clips and allow the rear chain to move upwards. Take care that the full tension is not removed from the springs. Lock the chain in the chain clip.
- f) When the tension is correct, secure the chain in the chain clip and re-tighten the “U” bolt nuts to a tension of 40 Newton metres or 30 ft.lbs.
- g) Release rope from door and remove vice grips from guides.
3.0 appendix

3.1 additional locks

optional padbolt type locking

Assemble locking bar as shown in Fig 3.1.1 ensuring head stop is fitted.

![Diagram of locking bar with head stop](image)

**WARNING!** Head-stop must be secured to slide bolt as shown before door is operated. Failure to do so will result in unrolling of door causing damage.

Fig: 3.1.1

internal waist high slide bolt

*(left hand side shown – viewed from inside)*

With door fully closed check that bolt slides through guide. Adjust hole if necessary.

![Diagram of internal waist high slide bolt](image)

Fig: 3.1.2
3.2 after installation care

cleaning
COLORBOND® and coloured steel FINISH DOORS: Your B&D Roll-A-Door® door has been pre-painted with a high durability polyester paint system especially designed and tested for the harsh Australian conditions. However, all exposed surfaces require some attention to guard against the premature onset of corrosion and any other harmful atmospheric effects. In our atmosphere there are harmful deposits that gather on the door surface and if not removed regularly, will seriously affect the appearance and life of the door.

Washing of the door with clean water and a cloth every 14 days is recommended – particular care should be taken to clean areas of the door not normally washed by rain, including the top of the door roll inside the garage.

NOTE: In locations where there is likely to be salt in the air or industrial fallout is severe, more frequent washing is advisable and additional protection of the surface maybe required.

Touch-up paint, if required, is available from your B&D dealer.

lock
Your lock does not require special maintenance, however, if the keyway becomes stiff, the application of powdered graphite is recommended – do not grease or oil the lock. The faceplate should be washed with soapy water and rinsed well. Strong solvents, such as acetone, should not be used – these will damage the surface.

WARNING! Do not disassemble the lock mechanism.

When opening the door, always make sure the key is with drawn from the lock – if this is not done, the lock mechanism could be damaged and the key bent or broken.

We suggest you record your full Key letter and Number on the front of this manual and if replacement keys are required they can be obtained from your nearest B&D office, simply by quoting this number. If the keys have been lost and the number not recorded, it can be found stamped into the locking arm at the back of the mechanism.

NYLOFELT®
On no account should you use grease or oil in the door guides or on the Nylofelt® running strips – the grease or oil will clog the Nylofelt® and spoil the operation of the door. An occasional wipe with a cloth dampened with mineral turps or methylated spirits, down the inside of each guide, is very beneficial in removing any trace of grease or dirt.

After the guides have been cleaned, a silicon spray may be used in the guides.

NOTE: WD40 or similar oil based sprays are not silicon and should not be used.

Care should be taken not to damage the Nylofelt®, however, if Nylofelt® is cut or damaged, a lighted match should be used to quickly seal the ends of the nylon braiding, so as to stop any further deterioration.

regular maintenance required
B&D recommends that you check the operation of your Roll-A-Door® at least every six months (more regularly in extreme environments or frequent use). The effort required to manually open and to manually close the door should be about the same (if door has an automatic opener, put into manual mode before testing door). If the door is difficult to operate in either direction (up or down) then check:

1) that the Nylofelt® running strips on each side of the door have not slipped from the edge and are jamming the door;
2) that the door is running correctly in the guides and the guides are straight and perpendicular; and
3) that the inside surfaces of the guides are clean and free of obstructions. (see paragraph on care of Nylofelt®)

If you have checked these (and corrected where necessary) and the door is still difficult to operate, then your door will need a service to adjust the spring tension and possibly other operational parts of the door. This service should only be carried out by an experienced door technician, using the correct tools.

If you have an automatic opener fitted to your door, it is particularly important that you ensure the optimum operation of the door, otherwise you may reduce the effective life of the opener.

To keep your door running well, it is recommended that your door be serviced, by an experienced door technician, every 12 months (more regularly in extreme environments or frequent use), or earlier if required.

spring tension
It is natural for springs to lose tension over time. When spring tension is adjusted or when your door is first installed it is usual to apply a little more tension than is required for balanced operation, to allow for the normal “settling in” of the springs.

warranty
Warranty conditional on proper care as recommended above. Full details of the warranty are available in your owners handbook, from your nearest B&D office or visit the B&D website www.bnd.com.au