

GENERAL CARE FOR YOUR DOOR

COLORBOND® AND COLOURED STEEL FINISH DOORS

Your B&D coloured steel door has been pre-painted with a silicone modified polyester formulation, which is one of the best paint films available today. However good a product may be, all exposed surfaces require some attention to guard against corrosion and any other harmful atmospheric effects. Washing the door with clean water and a cloth every 14 days is recommended. More frequent washing is advised in salty or industrial fallout areas.

REMEMBER, WHEN YOU THINK OF CLEANING YOUR CAR, THINK OF YOUR DOOR.

NOTE: DO NOT WASH THE AUTOMATIC OPENER, IT WILL VOID THE WARRANTY AND COULD CAUSE ELECTROCUTION.

NATURAL TIMBER DOORS

If the door is left untreated, the timbers will weather and gradually deteriorate. We recommend against coating the door with a very dark finish as this can have the effect of attracting excessive heat and may result in premature deterioration of the timber. Occasional washing of the door with clean water is recommended.

- 1. Craftpanel & Timberpanel:** Should be treated/stained/oiled/painted within 7 days of delivery to installation site with a suitable timber finish, following manufacturer's directions for application. Inside of door and edges should also be treated, though will not require as much protection as the outside. If your door has any water marks these should be removed, by lightly sanding, before finish is applied. Periodic re-treatment will be required as per manufacturer's recommendations.
- 2. Cedarpanel:** Should be treated/stained/oiled/painted within 3 months of delivery to installation site with a suitable timber finish, following manufacturer's directions for application.

REGULAR MAINTENANCE REQUIRED

Note: If correct maintenance and servicing are not carried out, warranty may be void.

B&D recommends that you check the operation of your B&D door at least every three to six months (more regularly in extreme environments or frequent use). The effort required to manually open and to manually close the door should be about the same (if door has an automatic opener, put into manual mode before testing door).

LUBRICATION (every 3-6 months)

- 1. Guide Tracks (Rolling Doors):** Clean the internal sections of the guide tracks with a cloth dampened with mineral turps or methylated spirits. Polish vigorously to achieve a smooth, dirt and moisture resistant surface, allowing the Nylofelt to glide more easily.

DO NOT USE GREASE OR OIL ON THE GUIDE TRACKS.

Guide Tracks (Sectional Doors): Should be cleaned as per rolling door instructions, but do not require polishing of the internal guide tracks.

- 2. Steel Hinges (If fitted):** Sparingly lubricate with an all-purpose machine oil. Also lubricate wheel to axle bearings.
- 3. Plastic Hinges:** No lubrication is generally required; however silicon spray may be used if necessary.
- 4. Springs:** If accessible wipe over with an oily rag.
- 5. Locks:** Your lock does not require special maintenance, however if the key becomes stiff, a spray lubricant such as RP7 is recommended. Do not grease the lock.
- 6. Automatic Openers:** If you have an automatic opener fitted to your door it is important that you ensure the optimum operation of your door, otherwise you may reduce the effective life of the opener, and void your opener warranty. For more information refer to the maintenance schedule in your opener's instruction handbook.

SERVICE & REPAIR

- 1. Lifting Cables:** (If fitted). Check for wear through by rubbing. If there is fraying or signs of corrosion contact B&D Doors or an approved dealer. (These cables are under extreme tension and should never be adjusted, except by B&D Doors or Approved B&D Dealers).
- 2. Fasteners:** Check all screws, nuts and bolts to ensure they are secure.
- 3. Spring Tension:** It is natural for springs to lose tension. Should the door become hard to operate or completely inoperative, contact your local B&D office, or call the B&D dealer who installed your door. To keep your door running well, it is recommended that your door be serviced by an experienced technician, every 12 months or earlier if required.

WARNING!

The spring unit is under tension at all times and may cause serious injury if interfered with by an inexperienced person. Adjustments and repairs should be carried out by B&D Doors or Approved B&D Dealers using proper tools. No operator or other person should ever stand directly in the path of the door in its downward travel or walk through doorway while door is moving. Always use the door handle or pull rope to manually operate the door. If the door is already automated or later becomes automatically operated, the pull down rope on the door must be removed. **DO NOT PLACE YOUR FINGERS NEAR ANY MOVING PARTS OR BETWEEN THE DOOR PANELS WHEN THE DOOR IS OPERATING EITHER AUTOMATICALLY OR MANUALLY.**

For general enquiries and information visit www.bnd.com.au or call 1300 732 950

FOR SERVICE

QLD Office Head Office: 17 Oasis Court, Clontarf 4019

NSW Office: 34-36 Marigold Street, Revesby 2212

VIC Office: 147-153 Canterbury Road, Kilsyth 3137

SA Office: 23 Frederick Road, Royal Park 5014

WA Office: 96 Mulgool Road, Malaga 6090

Phone (07) 3883 0222

Phone (02) 9709 0434

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Phone (08) 9247 8777

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B&D Doors is a division of B&D Australia Pty Ltd, an Alesco Company. ABN 25 010 473 971

P/N 7259
BN287 1106



Doors & Openers®

THERE'S SO MUCH MORE BEHIND A B&D DOOR

Owners Handbook

- INSTRUCTIONS ON CARE OF YOUR DOOR
- PRODUCT WARRANTY
- SERVICE & REPAIR

Record your Key No. here for future reference _____

IMPORTANT
KEEP IN A SAFE PLACE

Visit www.bnd.com.au



WARRANTY CERTIFICATE

Purchased from _____

Purchaser _____ (described as "you" below)

Address _____

Installed by _____

Installed on (date) _____

Invoice No _____

B&D PRODUCT WARRANTIES – EFFECTIVE 1 NOVEMBER 2006

- 1 Making a claim** – To make a warranty claim you must:
- produce a copy of the receipt of purchase, together with this warranty certificate with the above details completed;
 - where the Product has been sold by B&D, make all warranty claims directly with B&D; or
 - where the Product has been sold by an approved distributor, make all warranty claims directly with the approved distributor.
- 2 B&D or approved distributors only** – This warranty applies only to Products sold by B&D or its approved distributor. 'B&D' means in Australia – B&D Australia Pty Ltd of 17 Oasis Court Clontarf, Queensland 4019 and in New Zealand – B&D Doors (NZ) Ltd of 70 Allens Road East Tamaki Auckland. Approved Distributor means a reputable reseller of B&D products purchasing on open account, from B&D, for the purpose of supplying and installing those products to end users.
- 3 What the warranty covers** – B&D warrants that it will, at its option, either repair or replace (in a manner B&D considers reasonable eg touch up of surface coatings) any proven defects:
- in installation for a period of one year from the date of installation where the Product has been installed by B&D – this warranty does not extend to installation by approved distributors;
 - in materials, manufacture or workmanship in the Product, as follows, for:
 - B&D residential overhead doors** (excluding those listed individually below) – in normal residential use, are covered by a 12 month warranty for all components and associated labour;
 - B&D rolling doors** – in normal residential and industrial/commercial use, are covered by a 12 month warranty on surface coating, locking mechanism and all other components, excluding steel door curtain, and all associated labour (excludes salt corrosion). Warranty for steel door curtain, covering steel cracking and lock seam failure and associated labour, Roll-A-Door – 7 years, Firmadoor Roll-Up door – 3 years (pro rata) Rollmasta – 12 months.
 - B&D Natural Timber doors** – in normal residential use, are covered by a 12 month warranty on the structural integrity of the door and associated labour. No warranty on final quality of the look or finish of timber.
 - B&D industrial/commercial doors** – in normal use, are covered by a 12 month warranty for all components and associated labour;and in each case the warranty applies from the later of the date of purchase, delivery or installation by B&D or an approved distributor (as applicable).
- 4 What the warranty does not cover** – This warranty does not cover:
- spring relaxation** – you will need to pay for the retensioning or replacement of springs;
 - high frequency** – uses of the Product in high frequency situations (eg entry to a car park or frequently operated factory doors) – you will need to consult B&D for further information regarding any applicable warranty period for such applications;
 - model modifications** – B&D will not be required to incorporate modifications made to existing/future Product models;
 - travel expenses** – incurred by B&D or its approved distributor in either travelling to and from or transporting the Product to and from your premises – you will need to pay for these travelling expenses; or
 - additional access expenses** – incurred by B&D or an approved distributor in obtaining access where the Product is not readily accessible – you will need to pay for those additional expenses.
- 5 What voids the warranty** – Subject to clause 6, this warranty does not extend to, and B&D will be relieved of, all obligations, responsibilities and liabilities in the event that defects in the Product are directly or indirectly, in the opinion of B&D, due to or result from:
- unreasonable use** – the Product not being used correctly in accordance with the Instruction Manual or other unreasonable use;
 - instructions** – failure to observe any instructions or directions (including "warning" notifications in the Instruction Manual), provided with the Product or given to the purchaser by B&D or an approved distributor;
 - other devices** – the Product being fitted with any closing device which is not of the type or condition defined in the Instruction Manual as suitable for installation of the Product;
 - installation** – faulty installation of the Product where such installation is not carried out by B&D;
 - Design-A-Door** – inserts being fitted or replaced by someone other than B&D or its approved distributors;
 - unauthorised acts modifications or repairs made or attempted to be made by you or any unauthorised person;
 - service** – lack of proper maintenance, service or care of the Product, including as recommended by B&D;
 - outside control – events or acts beyond the reasonable control of B&D;
 - water damage** – including effects from rust and corrosion; or
 - salt** – salt corrosion or damage to the surface coatings or base materials due to environmental conditions (such as proximity to the sea-front or similar corrosive conditions).
- 6 Statutory warranties** – This warranty certificate and other statements contained in this document or other documents given to you do not exclude, restrict or modify the application of: all or any of the provisions of Divisions 2 and 2A of Part V of the Australian Trade Practices Act, or Parts 1 and 4 of the New Zealand Consumer Guarantees Act (collectively defined as the "Act"); or the exercise of rights conferred by other statutory provisions which cannot be excluded, restricted or modified, provided that to the extent that the Act or other statutory provision permits B&D to limit its liability for a breach of an implied condition or warranty, B&D's liability for such breach is limited to the payment of the cost of replacing the Product or acquiring an equivalent Product or repairing the Product.
- 7 Limitations** – Subject to clause 6, the obligations of B&D under this warranty are limited to those set out and this warranty is expressly instead of all other warranties, express or implied, including any implied warranty of merchantability or fitness for a particular purpose and notwithstanding any course of dealing between the parties or custom and usage in the trade to the contrary.
- 8 No other liability** – Subject to the warranty in clause 3 and to clause 6, B&D shall not be subject to, nor incur and the purchaser releases B&D from any claim, liability, or damages by reason of delay, defective or faulty materials or workmanship, negligence or any act, matter or thing done, committed or omitted by B&D.
- 9 Governing law** – This warranty shall be governed by and construed in accordance with Australian law if the Product was purchased in Australia, or New Zealand law if the Product was purchased in New Zealand.